

NEWS RELEASE

STATE OF NEW HAMPSHIRE, DEPARTMENT OF TRANSPORTATION

Charles P. O'Leary, Commissioner

For Immediate Release

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REMINDERS FOR PROPER E-ZPASS TRANSACTIONS

Recognition by New Hampshire Department of Transportation (NHDOT) Turnpikes employees that many E-ZPass customers are waving their transponders as they approach toll plazas has prompted the following reminders to make sure that transactions are processed and potential violations are avoided:

- Mount your transponder to the windshield as directed. Additional Velcro strips are available at the New Hampshire E-ZPass walk-in centers.
- Remember – the “read zone” for the transponders is before the booth, not after it.
- Reduce your speed in the toll lane to 10 MPH as posted.
- Do not stop in dedicated E-ZPass lanes.
- Respond to messages posted on the “patron fare display”. Call E-ZPass if directed.

Persons needing to contact New Hampshire E-ZPass can call 1-877-643-9727 (1-877-NHEZPAS) Monday through Friday from 8:00 am to 6:00 pm and Saturday from 8:00 am to 4:00 pm, or in person at one of the three New Hampshire E-ZPass walk-in centers between 10:00 am and 6:00 pm from Monday through Friday.

- Hooksett Toll Plaza – I-93 northbound 500 feet north of the plaza
- Seabrook Welcome Center – I-95 northbound
- Nashua Welcome Center – F.E. Everett Turnpike at Exit 6

On average, 52% of all transactions on the New Hampshire Turnpike System are with E-ZPass. The system-wide percentage of trucks paying by E-ZPass is 74%.

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